BLOCKCHAIN 50: SURVIVORS AND THRIVERS

BEER'S BOOZELESS BENDER

SPECIAL: THE INSIDE STORY OF CHATGPT

OFF-THE-SHELF NUCLEAR POWER

FINTECH'S WALKING DEAD

FOIDES

Project Black Creator MELLODY HOBSON

"PEOPLE TALK
ABOUT ACCESS
TO CAPITAL,
BUT ACCESS TO
CUSTOMERS
MAY BE MORE
IMPORTANT."

CAPITALISM FOR ALL

EXCLUSIVE: A NEW BLUEPRINT FOR MAKING AMERICAN BUSINESSES LOOK MORE LIKE AMERICA—FOR GOOD

Justice for All

Laura Ramos James fights with compassion.

n indigent mother of two was eight months pregnant when a high-speed vehicle collided with her car. The mother survived, but the baby, having suffered traumatic injuries, died a few days after birth. Personal injury attorney Laura Ramos James championed the bereft mother's cause and won her a \$2.75 million settlement.

"Money will never heal a parent's grief, nothing will, but in this case, it allowed a mother to provide a better life for her two sons—all in her baby girl's memory," says James, founder of Ramos James Law.

Stories like these compel James to show up for work each day. No case is too big or too small for her firm, which is dedicated to delivering concierge-style legal services without discrimination.

Equipped With Empathy

As a personal injury victim herself, having survived a dog attack as a toddler growing up in Mexico, James understands her clients' trauma firsthand. She knows how it feels to be wronged by another's negligence, and she fights to ensure her clients feel seen, heard, and defended against injustice.

"As a new mother, my work has taken an even deeper meaning. I don't want my daughter exposed to negligent drivers on the road," James says. "By holding individuals and companies accountable, we're not just defending those who have been wronged, but also protecting our families from future injustices."

With extensive experience in trucking cases, commercial accidents, and drunk driving accidents, James puts a high priority on approachability. "We avoid 'legalese.' We explain things in simple, digestible terms so clients have a clear understanding of the strategy we choose for their case and the routes available to them. That's because we take pride in providing top-notch legal services to people from all walks of life."

From the get-go, clients get transparent timelines, have clarity about each step, and receive ongoing communication. "Most cases in litigation take some time, but our clients don't get lost in the system," James says.

Everyone Matters

James recognizes the heavy load her own team carries when they meet clients in stressful circumstances. As such, she prioritizes her employees' well-being with a generous benefits system as well as flexible and hybrid work schedules, offered long before the pandemic.

"Our employees are not drones; they're humans. We all have lives outside of work. We all get sick. We have kids and personal struggles," James says. "We have to keep our team healthy so that they can relay peace of mind to our clients."

Her approach is counterintuitive in an industry known for high-pressure performance standards, but her success speaks for itself. James has been named a Super Lawyers* Rising Star for three years in a row and is a member of the Multi-Million Dollar Advocates Forum. Her pro bono program, Mano Amiga, provides free legal service for injured workers.

"Every day I am excited to wake up knowing that I am helping families relieve their stressful situations and take care of themselves and their loved ones," James says.





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